



CORONAVIRUS (COVID-19) and You

GLENWOOD MEDICAL PRACTICE PREPAREDNESS

- Our practice is currently taking measures in dealing with the current Corona Virus Pandemic (Covid-19). We're working with NSW Health to maximise available primary care resources.
- We'll continue to monitor our Health Ministry changes and make decisions based on the best advice and forward planning scenarios.
- We are holding regular staff meetings to update staff and clinicians on the latest updates information and health precautions as the situation changes.
- We are providing support to staff in our health facilities, ensuring they follow appropriate infection control measures, hand hygiene and appropriate use of personal protective equipment (including masks) in addition to standard precautions.
- Public health measures, such as early case identification and contact tracing, are designed to limit the impact of epidemics and pandemics and lessen the number of people requiring health care during periods of highest demand.
- We encourage members of the public to continue with hand-washing and social distancing, and to remain alert to any changing advice from health authorities.
- The health response is evolving as the situation changes and as more is learnt about COVID-19. The NSW Health website contains the most up to date information for the public and health professionals:

www.health.nsw.gov.au/Infectious/diseases/Pages/coronavirus.aspx

- You can also call the national **Coronavirus Health Information Line** on:

1800 020 080

- In line with the NSW Health recommendations, our practice is currently offering telephone consultations as the first point of contact for improved triaging measures. This will continue until further recommendations are issued. Should you need to arrange a telephone consultation, please call the practice on: **(02) 8824 8433**.